

Deposit Policy and Date Change Conditions

Deposit Conditions:

✓ After paying the deposit:

- If there are more than 30 days until the treatment date: You may request a change of date without any loss of deposit.

➤ Please note: Deposits are non-refundable except under following extraordinary circumstance.

- If the treatment is within 3 to 30 days: In the case of a serious medical condition or loss involving the patient or a first-degree relative (parent, sibling, or child), you may request:

- A change of date or

- A refund (minus international bank transfer fees)

➤ Supporting documentation will be required to support the claim.

- If the treatment is due in less than 3 days or on the day of treatment: In case of a serious medical issue or bereavement involving the patient or a first-degree relative, a new treatment date can be scheduled without any loss of deposit.

➤ Supporting medical or official documentation is required.

The person requesting the service cannot request a refund of the operation fee from our Clinic for any reason after the operation has been performed.

PATIENT NAME-SURNAME

OP.DR.ONUR OĞAN