

PATIENT RIGHTS

1. Right to Benefit from Services in General

Within the framework of the principles of justice and equity, every patient has the right to benefit from healthcare services without discrimination based on race, language, religion, sect, gender, philosophical belief, or economic and social status.

2. Right to Information

The patient has the right to learn about all kinds of healthcare services and facilities, and to request any information regarding their health condition verbally or in writing.

3. Right to Choose and Change Healthcare Institution and Personnel

The patient has the right to choose, change, and learn the identities, duties, and titles of the healthcare workers who provide and offer healthcare services, within the framework of the possibilities of the healthcare institution.

4. Right to Privacy

The patient has the right to receive healthcare services in an environment suitable for privacy.

5. Right to Safety

The patient has the right to receive healthcare services in a safe environment.

6. Right to Refuse and Discontinue Treatment

The patient has the right to refuse treatment, request its discontinuation, and to benefit from healthcare services within the framework of consent regarding medical interventions.

7. Right to Fulfill Religious Duties

Within the possibilities of the healthcare institution and the measures taken by the administration, the patient has the right to fulfill their religious duties.

8. Right to be Respected, to Dignity, and to Comfort

The patient has the right to receive healthcare in an environment where respect is shown to human values, where smiling, kindness, and compassion are displayed, and where physical and psychological needs are met, as well as complaints of discomfort are resolved.

9. Right to Accept Visitors and Have Companions

In line with the regulations of the healthcare facility and relevant legislation, the patient has the right to accept visitors and, if deemed appropriate by the physician and healthcare provider, to have a companion.

10. Right to Apply, Complain, and File a Lawsuit

In case of violation of patient rights, the patient has the right to apply, complain, and file a lawsuit within the framework of the legislation.

PATIENT RESPONSIBILITIES

1. Providing Information

The patient is responsible for providing complete and accurate information about their health, past illnesses, treatments, and current complaints.

2. Following Recommendations

The patient is responsible for following the treatment plan recommended by healthcare professionals and for complying with the instructions given.

3. Refusing Treatment

If the patient refuses the treatment planned by the physician, they are responsible for the consequences of this refusal.

4. Respecting Rules and Personnel

The patient is responsible for following the rules of the healthcare institution and showing respect to the personnel and other patients.

5. Payment Responsibility

The patient is responsible for covering the costs of examinations, treatments, and other services received at the healthcare institution.

6. Avoiding Damage

The patient is responsible for not damaging medical equipment and other property of the healthcare institution.